Sanitary protocol of Eurotel Victoria Les Diablerets

Move freely, feel safe and stay in good health. These concepts have never been more important than in the recent months. We welcome you in a protected and ideal environment to breath fresh air and regain strength. We offer you as much personalized service as possible and as much security as necessary.

We are constantly adapting our safety and healthy protocol to the new directives and requirements of the Federal Office of Public Health and of the Swiss Hotel Association and train our employees accordingly. The points below can therefore change depending on the evolution of the epidemic.

We thank you for your understanding.

A stay in our hotel is only possible if you have no symptoms of Covid-19.

General information:

For people living in Switzerland:
All persons from 16 years onwards must present a valid Covid certificate upon arrival at the hotel. Since 20th of December 2021 only vaccinated or officially from COVID recovered guests are allowed to stay in the hotels (“2G-rules”).

For people living outside Switzerland:
All persons from 16 years onwards must present a valid Covid certificate upon arrival at the hotel. Since 20th of December 2021 only fully vaccinated or officially from COVID recovered guests are allowed to stay in the hotels (“2G-rule”). Also, all travellers from 16 onwards coming from abroad (even if they are already vaccinated or recovered) must, since the beginning of December, **present a negative PCR test made less than 72 hours or an official antigen test made less than 24 hours upon arrival at the hotel.** Guests living in the border regions of Switzerland are excluded from this new measure. For more information: [https://www.bag.admin.ch/bag/fr/home.html](https://www.bag.admin.ch/bag/fr/home.html)

These documents have to be checked and scanned at the hotel reception together with a valid identity card.

Foreigners travelling to Switzerland must also complete an online PLF form before passing the border: [https://swissplf.admin.ch/formular](https://swissplf.admin.ch/formular)
Tests:
We have a medical center in Les Diablerets that does PCR and antigenic tests. There is a charge for those tests. The availability of appointments is limited. We therefore advise you to book your appointment in advance: +41 24 492 30 41 or by mail: cmlesdiablerets@svmed.ch

You will also find other test centres in the region, which can be booked directly online through www.onedoc.ch: https://www.onedoc.ch/fr/centre-de-depistage-covid

At the hotel:
* Wearing a mask is mandatory in all public areas.
* All drinks must be taken seated.
* All our staff is regularly tested and wear masks like all guests.

Rooms:
* Your room will be aerated, disinfected and cleaned with the utmost care before your arrival.
* All our hotel and restaurant linen is washed on site to ensure the highest standard of cleaning and a certified cleaning process.
* All frequently used surfaces are disinfected regularly.
* The minibar in your room will be set up on request.

Public area:
* Hydro-alcohol gel is available free of charge in all common areas of our hotel.
* Door handles, stair rails and room keys are regularly disinfected.
* Following the new sanitary measure of the Swiss Confederation our swimming pool, sauna and fitness area are exclusively reserved for guests with 2G+. This means you had your full vaccination, your booster vaccination, or your recovery less than 4 months ago. Alternatively, a valid PCR test or an official antigen test can be used. Children below 16 years are not affected by these measures and can freely access the swimming pool during opening hours. Parents who are not eligible for 2G+ can watch their children but must remain dressed and always masked. Our pool and fitness area are open from 4pm to 8pm and we must scan your COVID pass to allow entry.

Contact us:
For any further information, our reception team is at your disposal at: +41 24 492 37 21.