



Hygiene concept of Eurotel Victoria Les Diablerets

Move freely, feel safe and stay healthy. These values have never been more important than in the recent months. We want to welcome you in a protected and ideal setting to breath fresh air and regain strength. We offer you as much personalized service as possible and as much security as necessary.

We are constantly adapting our safety and healthy protocol to the new directives and requirements of the Federal Office of Public Health and of the Swiss Hotel Association and train our employees accordingly. The points below can therefore change depending on the development of the epidemic. We thank you for your understanding. A stay in our hotel is only possible if you have no symptoms of Covid-19.

General Information:

- *Since Monday, 13th of September 2021 all guests from 16 years on, have to present a valid COVID pass upon arrival. The COVID pass must be scanned and checked with an identity card. This means that all guests have to be either vaccinated, officially tested or recovered from COVID-19. If you have a test with a validity of 48 hours and your stay will be longer you will have to repeat the test in an official test center.
- *Wearing a mask is still recommended but not compulsory anymore.
- *Our staff will keep on wearing masks in all public areas.

Rooms:

- *Your room will be largely ventilated, disinfected and cleaned with the greatest care before your arrival.
- *Since we do the cleaning of the bed and bath linen as well as the napkins and table clothes in house, we can guarantee the highest standard of hygiene and certified washing processes.
- *Frequently used surfaces will be carefully disinfected.
- *The minibar service in your room will be activated according to your request.

Public areas:

- *Hydroalcoholic gel is available free of charge in all public areas.
- *Door handles, stair rails, lift knobs and room keys are regularly disinfected.
- *Our swimming pool, sauna and fitness area can be used without any restrictions.

Contact:

If you have any questions our reception team will be happy to help: +41 24 492 37 21.