



## **Spend healthy and safe holidays**

Hygiene concept of Eurotel Victoria Les Diablerets

Move freely, feel safe and stay healthy. These values have never been more important than in recent months. We want to welcome you in a protected and ideal setting to breath fresh air and regain strength. We offer you as much personalized service as possible and as much security as necessary. Even if unfortunately, everything will not be as before, we will always do our best to exceed your expectations.

***We are constantly adapting our safety and healthy protocol to the new directives and requirements of the Federal Office of Public Health and of the Swiss Hotel Association. The points below can therefore change depending on the development of the epidemic. We thank you for your understanding.***

### General Information:

- \*All our employees are trained in the health protocols implemented by the FOPH and the Swiss Hotel Association. They are requested to wear masks at the reception, in the restaurant, at the bar, in the guest's room during cleaning and in all public areas of the hotel.
- \*All our guests are now required to wear a mask when in public areas of the hotel.
- \*A security distancing of 1.5 meters is applied wherever it's possible.
- \*In order to reduce the Check In time, we kindly ask you to indicate us in advance a maximum of information (full address, name of the accompanying persons, etc.)
- \*You can ask for your invoice the evening before your departure so that you have enough time to check it.
- \*A stay in our hotel is only possible if you have no symptoms of the Covid-19.**

### Rooms:

- \*Your room will be disinfected and cleaned with the greatest care before your arrival.
- \*Your room will have been largely ventilated beforehand.
- \*Since we do the cleaning of the bed and bath linen as well as the napkins and table clothes in house and since we use a disinfectant product, we can guarantee the highest standard of hygiene and certified washing processes.
- \*We are carefully and regularly disinfecting all surfaces frequently used, such as door handles, switches, remote controls, radiator thermostats, etc.
- \*The minibar service in your room will be activated according to your request.

Public areas:

- \*Hydroalcoholic gel is available free of charge in all public areas.
- \*Door handles, stair rails, lift knobs and room keys are regularly disinfected.
- \*A plexiglass protective glass was installed at the reception desk.
- \*Our sauna and sanarium can be used by 1 person / 1 Family at the time
- \*Our swimming pool, sauna and fitness area can be used according to official directives.

Restaurant:

- \*The tables in our restaurant are all 1.5m away from each other or separated by a plexiglass. The maximum number of persons per table is currently set to 4 people. This can only be extended for persons living in the same household.
- \*For the 4-course dinner with choice, the dishes are served one after another.
- \*Please note that any orders either placed at the restaurant, the bar or on our terrace must be consumed while seated.

Contact:

If you have any questions about the information listed, our reception team will be happy to help you on +41 24 492 37 21.