



## **Spend healthy and safe holidays**

Hygiene concept of Eurotel Victoria Les Diablerets

Move freely, feel safe and stay healthy. These values have never been more important than in recent months. We want to welcome you in a protected and ideal setting to breath fresh air and regain strength. We offer you as much personalized service as possible and as much security as necessary. Even if unfortunately, everything will not be as before, we will always do our best to exceed your expectations.

***We are constantly adapting our safety and healthy protocol to the new directives and requirements of the Federal Office of Public Health and of the Swiss Hotel Association. The points below can therefore change depending on the development of the epidemic. We thank you for your understanding.***

### General Information:

- \*All our employees are trained in the health protocols implemented by the FOPH and the Swiss Hotel Association.
- \*A security distancing of 2 meters is applied wherever it's possible.
- \*In order to reduce the Check In time, we kindly ask you to indicate us in advance a maximum of information (full address, name of the accompanying persons, etc.)
- \*You can ask for your invoice the evening before your departure so that you have enough time to check it.
- \*A stay in our hotel is only possible if you have no symptoms of the Covid-19.

### Rooms:

- \*Your room will be disinfected and cleaned with the greatest care before your arrival.
- \*Your room will not have been occupied by another guest in the past 24 hours and will have been largely ventilated beforehand.
- \*Since we do the cleaning of the bed and bath linen as well as the napkins and table clothes in house and since we use a disinfectant product, we can guarantee the highest standard of hygiene and certified washing processes.
- \*We are carefully and regularly disinfecting all surfaces frequently used, such as door handles, switches, remote controls, radiator thermostats, etc.
- \*Cleaning service will be discussed with you upon arrival. It becomes optional and we only enter your room on the requested day and time schedule.
- \*The minibar service in your room will be activated according to your request.

**Eurotel Victoria \*\*\*\*s Les Diablerets**

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Public areas:

- \*Hydroalcoholic gel is available free of charge in all public areas.
- \*Door handles, stair rails and lift knobs are regularly disinfected.
- \*A plexiglass protective glass was installed at the reception desk.
- \*Your room key is disinfected before it is given to you.
- \*Our sauna and sanarium remain closed until further notice.
- \*Our swimming pool and fitness area can be used according to official directives.

Restaurant:

- \*During our breakfast, it is our employees behind the buffet who serve you the dishes.
- \*Our large space in the restaurant allows us to occupy only one table out of two, so that the minimum distance required can be maintained and the condiments on your table are only used by you. Furthermore, the table in the restaurant allocated to you during your entire stay will not be given to other clients.
- \*For the 4-course dinner with choice, the dishes are served one after another.

Contact:

If you have any questions about the information listed, our reception team will be happy to help you on +41 24 492 37 21.